

REAPING AND SHARING THE BENEFITS OF AI IN THE WORKFORCE

Mark Pearson

Deputy Director of Employment Labour and Social Affairs





No sign of net job losses due to Al (yet) and a positive impact on job quality



27%
of total employment in OECD countries is at high risk of automation (2019)



of workers report AI has improved their performance at work

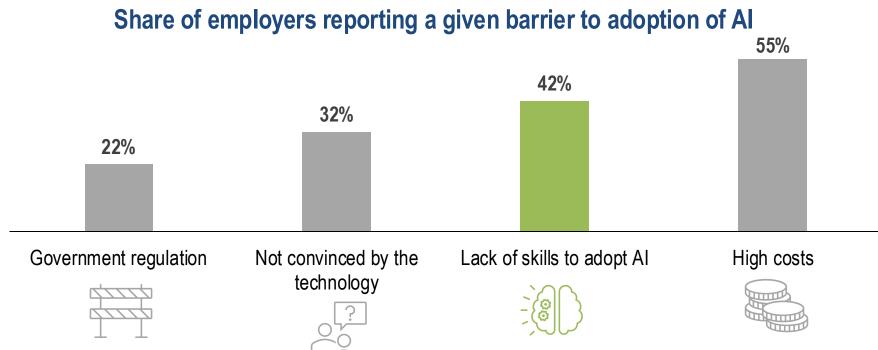


of workers report AI has improved enjoyment of their job





Lack of skills is a key barrier to Al adoption



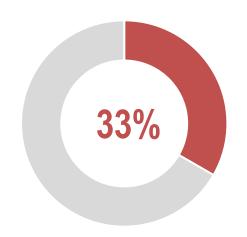


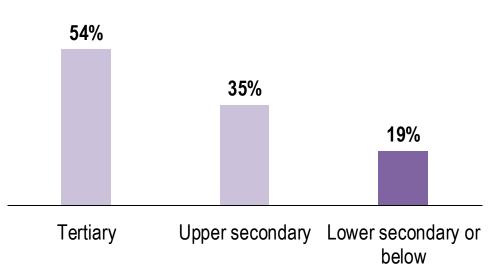
Source: OECD (2023), The impact of AI on the workplace: Main findings from the OECD AI surveys of employers and workers (http://oe.cd/6a0)



Al-related training is not yet widespread and does not reach those most in need

Share of OECD countries providing publiclyfunded training in general Al literacy Participation in adult learning by level of educational attainment, OECD average





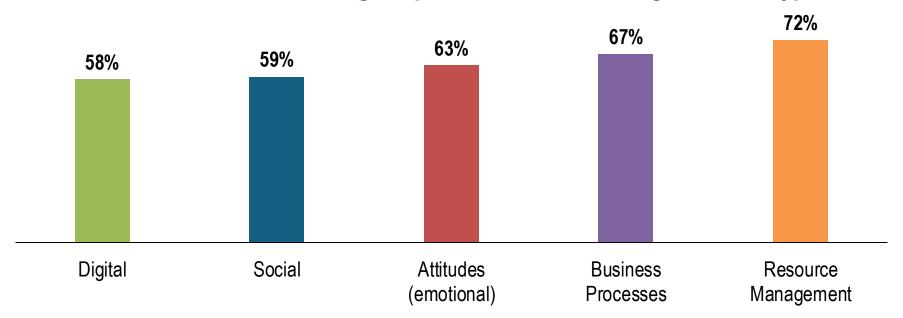
Source: OECD (2024), Training Supply for the Green and AI Transitions (http://oe.cd/6a1) and OECD (2025), Trends in Adult Learning: Full Report (https://oe.cd/6a1)





Most workers will not need specialist Al skills, but complementary and enabling skills

Share of vacancies with high exposure to Al demanding each skill type







Broadening the opportunities to use and benefit from Al requires concrete action

Training

- ✓ Improve quality assurance systems
- ✓ Better align training supply with demand
- ✓ Scale up supply of Al-related training, including general Al literacy
- Make training opportunities more accessible, flexible and inclusive

Social dialogue

✓ Outcomes for workers are better when they are consulted on the deployment of AI in their workplace

Frameworks for responsible Al use

- ✓ Promote transparency, explainability and accountability
- ✓ Ensure that AI systemsdo not perpetuatebiases or discrimination





Coming soon: upcoming OECD Al surveys

 In 2026 we are re-running our surveys on the impact of Al on workers and employers.

– New participants always welcome!





THANK YOU

Find out more:

- Algorithmic management in the workplace (<u>http://oe.cd/6a4</u>)
- Al use in Public Employment Services (<u>http://oe.cd/6a5</u>)
- Bridging the AI skills gap (<u>https://oe.cd/6a6</u>)
- Algorithm and Eve: How AI will impact women at work (http://oe.cd/6a7)
- Digital and AI skills in health occupations (http://oe.cd/6a8)

All our work is available here: https://oecd.org/els