



WORKSHOP “DECENTRALIZED PUBLIC EMPLOYMENT SERVICES AND THEIR LINKAGE WITH THE BUSINESS WORLD”

Americas-Europe Interregional Event

March 16 to 18, 2011 – Mexico City

Guiding Questions

These questions will guide the presentations and discussions during the event

PANEL 1 - Strategic measures for serving employers

- What is the general strategy of your public employment service (PES) for cooperation with the business world?
- How does your PES identify labor market needs? (survey, observatory)
- How is account taken of demands and needs indicated by employers and how does your PES address them? Please specify whether employers participate in designing PES services and whether mechanisms exist for feedback with this group.

PANEL 2 - Tools for the adequate development of services for employers

- How are the services you provide to employers organized? Please specify all tools and services made available to them.
- In the different services made available by your PES, how intensively are employers involved?
- How does your PES deal with resistance from employers to facilitating placement follow-up?
- Is the entire portfolio of your PES made available to vulnerable groups or do you have specific instruments for them?

PANEL 3 - Decentralized PES: The municipal option

- Please describe how the employment service operates in your country, specifying the responsibilities of the different actors (Ministry of Labor, municipalities) and emphasizing the level of decentralization. What are the pros and cons of employment service decentralization?

- If your country has a decentralized employment service or one where decentralization is under way, what have been the successes and failures of that process?
- How can municipalities' capacity to manage employment services be built?
- Considering that many municipalities in Latin America are located in areas with small productive bases with very limited demand for labor, is it advisable for employment service authorities to promote employment as well? How should this be done? Please describe experiences in your country in this area.

PANEL 4 - Strategic partnerships to provide effective employment services with the private sector or nongovernmental actors

- What is the relationship of the PES in your country with private providers (temporary employment agencies, sector funds, associations, brokerage services)? Please describe this relationship, levels of collaboration, existence of formal or informal agreements, etc. Specify the strengths and weaknesses of this relationship and offer suggestions.
- In the operation, follow-up, or evaluation of the PES in your country, have strategic partnerships been formed with private or nongovernmental actors? Please describe what form such partnerships have taken, and their successes and weaknesses.