



RIAL WORKSHOP ON PUBLIC EMPLOYMENT SERVICES

Inter-American Network for Labor Administration (RIAL)

December 10 and 11, 2008 - Panama City



GUIDING QUESTIONS

Note: These questions will serve as a guide for the Workshop's presentations and dialogue sessions. Therefore, we kindly ask all participants to send their answers to the OAS (aangarita@oas.org) before **December 5**.

PANEL 1 - Public Employment Services (PES) and local development: linkages with productive environment to ensure access to quality and productive employment

- Is there a process of decentralization of the PES in your country? If yes, how is this process taking place and how far has it progressed?
- What efforts are being made by the PES to address the needs of the productive environment and contribute to local economic development?
- Are there strategies or initiatives in place to achieve closer coordination with local productive actors, in particular, closer ties with employers? If yes, what are the successful components of these strategies?
- How can effective collaborative relations with employers be achieved? What services do the PES provide to employers?

PANEL 2 - Articulation of PES with workforce development (training) systems and information systems

- In your country, what is the role of the PES in vocational and job counseling? Is there any coordination with the workforce development (training) systems? If yes, how is this coordination taking place and what are its achievements and lessons learned?
- Are the PES in your country playing a more active role in job counseling and in follow-up after job placement?
- Is there any relationship between the labor market information system or the observatory (if one exists) and the PES?
- Is the work of the PES receiving feedback in the form of information from the observatories or information systems? If yes, how is this feedback taking place and what have its effects been?

In collaboration with:



AMSEP WAPES AMSPE

PANEL 3 - Public Employment Services' approach to addressing vulnerable groups or persons with greater barriers to employment

- Do the PES in your country work in some way with the social protection system to address the needs of vulnerable groups or groups facing serious difficulties entering the labor market? If yes, what are the lessons learned, difficulties, and results of this relationship?
- Are there any successful experiences or good practices in your country for overcoming the discrimination faced by persons in accessing employment, based on their gender, race, ethnicity, migration status etc?
- Which measures, programs, or strategies are being implemented by the PES to support groups facing serious difficulties entering the labor market?

Thank you for completing this questionnaire.