



SURVEY TO FOLLOW UP ON RIAL COOPERATION FUND ACTIVITIES

INTER-AMERICAN NETWORK FOR LABOR ADMINISTRATION (RIAL)

Survey objectives:

- To gain awareness of actions taken by Ministries of Labor following their participation in RIAL Cooperation Fund activities.
- To facilitate the evaluation of the impact of these activities on the institutional strengthening of the Ministries of Labor.

Instructions:

- Please complete this Survey electronically, bearing in mind that the 'text boxes' expand in keeping with the size of each response.
- The survey should be completed individually or jointly by the requesting Ministry officials involved in each activity.

THANK YOU IN ADVANCE FOR YOUR TIME!

General information on the cooperation activity:

Type of activity: (on-site or experts visit)	On Site
Requesting institution: (completing this survey)	St. Lucia Labour Department
Providing institution:	Jamaica Department of Labour
Area and general objective of cooperation:	See Report
Date and city or cities where carried out:	February 20-24 2010
Names and titles of the participating officials of the requesting institution: (please indicate if the officials are jointly completing this survey)	Mr. George Melchoir Mrs. Cynthia Francois Miss Benita Polius

Section I - General follow-up

1. Following the cooperation activity, was the information received disseminated in your Ministry or outside it?

Yes ___

No ___

If yes, please indicate below how the information was disseminated, to whom, and whether training activities were carried out.

The information was disseminated to the Permanent Secretary, Labour Commissioner and employment unit staff through reports and follow up meetings. No specific training activities were needed.

2. Is communication ongoing with the providing institution?

Yes ___

No ___

3. Have you received additional technical assistance from the providing institution specifically in follow-up to the cooperation activity?

Yes ____

No

If yes, please specify what and how this technical assistance was given.

4. Have new cooperation actions been carried out with the providing institution?

Yes ____

No

If yes, please indicate what these actions are.

Section II - Follow-up to "Next Steps"

In answering the following questions, please consult the Final Report prepared by your institution on the activity.

5. Which of the "Next Steps" specified in the report were taken and how was this done? Please indicate how much progress has been made and how these actions were implemented.

Seek assistance from management, review employment unit and incorporate new activities in work plan.
Strengthen the manner in which we carried out the background check and developed profile cards.

6. In connection with the preceding question, what conditions or circumstances made it possible to take the "Next Steps"?

Technical assistance from OECS Secretariat and ILO to develop a database(Labour Market Information System).
Upgrading of office equipment

7. Which of the "Next Steps" specified in the report were not taken? What reasons or circumstances prevented them from being taken?

Number 3 was not done.
We wanted to undertake the task of collecting fingerprints of the farmers, but due to limited resources available to the department and plus the police department has been doing this task.
Creating a welfare unit
Pro active liaison service
Due to cut in the department budget those steps could not be included in the workplace.

8. Have actions resulting directly or indirectly from the cooperation activity been taken that were not included in the "Next Steps"?

Identify new employment opportunities from other sources such as Martinique, Canada and United States.

Section III - Results

9. What were the main benefits to your Ministry of this cooperation activity?

Increase in knowledge and capacity of the officers to deal with challenges relating to the employment activities.
More effective administration of employment services.

10. Please indicate what specific results arose in your Ministry from this cooperation activity:
Please place an 'X' next to all applicable results:

- Development of new products, services, or activities
 Creation of new areas, offices, or units
 Reform of internal procedures or redefinition of functions
 Definition of new internal procedures
 Design or modification of training activities
 Proposed amendments to regulatory or legislative framework
 Definition or reformulation of public policies
 Other (please specify below)

Please provide additional information on the results selected, including specific areas and procedures, specific actions carried out to achieve these results, and degree of progress. We would be grateful for an exhaustive list to enable us to gain an in-depth awareness of results achieved:

Develop a new database(Labour Market Information System) with the help of ILO and OECS Secretariat.
New Application form for person applying for any job opportunity overseas.
Improve the manner we screen applicants.

11. At the personal and professional level, what are the main benefits or results of this cooperation activity? Were new capacities or skills acquired?

Yes, see number 9

Section IV - General evaluation

12. To what extent did the cooperation activity meet your expectations? (Choose one)

Exceeded Largely Somewhat Little Did not meet

13. How satisfied were you with OAS facilitation efforts. (Choose one)

Very highly Highly Moderately Little Not satisfied

14. Please provide below comments and suggestions regarding OAS efforts in connection with the clarity of Fund procedures, logistical arrangements, speed of response, and any other aspect you deem relevant.

Team Jamaica was excellent.
Logistics and arrangement was excellent.

15. Suggestions to improve planning and implementation of the RIAL Cooperation Fund:

Not applicable

THANK YOU VERY MUCH FOR YOUR TIME AND ATTENTION!

Please send responses to: Maria Claudia Camacho, RIAL Coordinator, by e-mail
(mcamacho@oas.org) before the deadline indicated.

If you have any questions or concerns please do not hesitate to contact us via e-mail or phone:
(1202) 458-3207.